

▪ **What are the staff to camper ratios?**

Children grades K and under : 1 staff to 6 campers

Children grades 1st to 3rd: 1 staff to 8 campers

Children grades 3rd to 8th: 1 staff to 10 campers

▪ **Where is my child's camp located?**

Tot & Sunshine Camp is located at the Sunflower Nature Center. Discovery Camp grades K-5/ is located at North Park. Teen Camp is located at the Community Center. Refer to your parent manuals for pick up and drop off procedures.

▪ **How long is each session?**

Each session is two weeks. This is to accommodate families schedules and plan for camp more effectively.

▪ **Can I select specific days that my child attends camp?**

Yes, we offer three options. These options include: Monday through Friday, Monday, Wednesday, and Friday, or Mix and Match (M&M). M&M allows you to pick 3 days of camp instead of the traditional M/W/F. For M&M, days must remain the same for each session and submitted upon registration.

▪ **How often does my child go on field trips?**

Discovery Camp goes on a field trip once per session. Teen Camp goes on a field trip at least once a week. Tot and Sunshine Camp do not go on any field trips.

▪ **Can I register my child the day camp sessions begin?**

No, campers must be registered Friday at 5 p.m. PRIOR to the next session. No day of registrations will be accepted.

▪ **Can I register my child after a session has already begun?**

Yes, you can register your child if there is space available in their group. However, the day of registration is not permitted. Your child must attend the following camp day.

▪ **Does the Park District of Franklin Park prorate?**

We will permit a one-week vacation rebate once per summer and per child, if requested, at the time of registration.

▪ **What is the refund and cancellation policy?**

Refunds will be given if requested one week before the start of the session, minus a service fee of \$5.

- **Why am I being charged for non-resident rate if I live in Franklin Park?**

Any address below 2800 and South of Grand in Franklin Park does not pay tax dollars to the Park District of Franklin Park. All Franklin Park residents are welcome to register for our programs.

- **Where can I find the parent manuals?**

Parent manuals will be emailed to you and available online.

- **How do I communicate with my child's camp manager or group leader?**

Please check your child's camp parent manual for their contact information.

- **What are the Code of Conduct Procedures?**

When any act of misconduct occurs, camp staff and managers will take reasonable steps to reduce the risk of misconduct. A prompt resolution will be sought for each situation. If the risks cannot be eliminated, consequences may result. For more information about possible consequences, review the parent manual.